

The AME Group has been assisting clients since 1985. We have been a trusted advisor to organizations in the education, healthcare, government, and business markets across the United States. The AME Group has remained at the forefront of our industry by partnering with our clients, understanding their business, and providing sensible solutions that deliver real results to their business performance and goals.

You need a knowledgeable partner to help you navigate the complicated technology landscape.

That is precisely what we do. We are

I.T. Simplified

- Serving Clients since 1985
- 100% Employee-owned
- Over 25 Offices
- We still do business with our first customer!

Time & Material Services

- The AME Group is pleased to offer support services on a time and materials basis to keep your organizational technology working
- Standard support rate is \$125 per hour, all service orders are charged a thirty-minute minimum per machine/system serial number.
- To request support services, contact our Call Management Department at (800) 264-8851 and press 1 or submit a service request via email by sending a detailed message to callmanager@theamegroup.com.

Entry Level Network Assessment

- AME's technical representative(s) will visit the main site to perform a physical walk-through of the buildings and to review overall IT environment, systems, and network for a fixed fee of \$300.
- During the site visit, AME technical representative(s) will also perform a cursory review of the existing TCP/IP information, network equipment, and server equipment, along with a review of existing network documentation, diagrams, and overall network.
- Contact Vance Olson to initiate the Entry Level Assessment at (317) 842-6400 extension 5002 or volson@theamegroup.com.

Reduce Costs

Optimize Funding

Manage Risks

That's the AME Way

1 ESSENTIALS

- FLEX Essentials includes:
- 24x7 device monitoring
 - AME Service Tool
 - Inventory Reporting

2 CORE SECURITY

- FLEX Core Security includes:
- Managed Anti-Virus
 - Windows OS Managed Security Patching

3 CORE CONSULTING

- FLEX Core Consulting includes:
- Initial I.T. Survey of network
 - I.T.-based Consulting
 - Strategic Review Meetings
 - Capacity Planning
 - Software License Reporting
 - Change Management Reporting
 - Updated Network Documentation & Diagrams

4 OPERATIONAL SUPPORT CENTER

- FLEX OSC includes:
- Remote proactive & reactive support
 - 24x7 monitoring
 - Access to Customer Portal
 - Defined Escalation Process

5 FIELD SUPPORT

- FLEX Field Support includes:
- Labor, travel, & support included
 - I.T. Survey of environment
 - Detailed network documentation

Modular to fit your organization's particular needs, FLEX provides top-level service at a predictable price. Truly a partner in I.T., The AME Group is pleased to offer these services to help your organization thrive.

Call us today to discuss your technology environment and how we can partner to help reach your organizational goals!

Your technology should boost productivity, not be a distraction.
You should be allowed to focus on the success of your organization, not I.T.
That's our job.